

## Grievance Redressal Forum

TPWODL, BURLA

Quarter No: SD-6/2, Sourav Vihar, Near NAC College,  
Burla, Sambalpur, Pin- 768017Email: [grf.burla@tpwesternodisha.com](mailto:grf.burla@tpwesternodisha.com), Ph No.0663-2999601

Bench: A.K.Satpathy, President B.Mahapatra (Co-opted Member) and Sovan Tripathy, Member (Finance)



Ref: GRF/Burla/Div/SEED/ (Final Order)/ 128 (4)

Date: 26.03.2025

**Present:**  
 Sri A.K.Satpathy, President  
 Sri B.Mahapatra (Co-opted Member)  
 Sri Sovan Tripathy, Member(Finance)

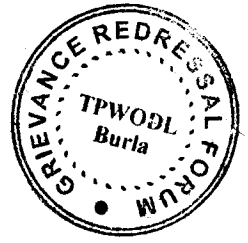
1	Case No.	BRL/118/2025																																			
2	Complainant/s	Name & Address Brajlal Nayak At/Po-Jharmunda, Rengali, Dist- Sambalpur-768212.		Consumer No 4163-3532-0050	Contact No. 9040140577																																
3	Respondent/s	SDO(Electrical) Rengali, TPWODL			Division S.E.E.D, TPWODL, Sambalpur																																
4	Date of Application	17.03.2025																																			
5	In the matter of-	<table border="1"> <tr> <td>1. Agreement/Termination</td> <td>X</td> <td>2. Billing Disputes</td> <td>✓</td> </tr> <tr> <td>3. Classification/Reclassification of Consumers</td> <td>X</td> <td>4. Contract Demand Connected Load</td> <td>X</td> </tr> <tr> <td>5. Disconnection / Reconnection of Supply</td> <td>X</td> <td>6. Installation of Equipment &amp; apparatus of Consumer</td> <td>X</td> </tr> <tr> <td>7. Interruptions</td> <td>X</td> <td>8. Metering</td> <td>X</td> </tr> <tr> <td>9. New Connection</td> <td>X</td> <td>10. Quality of Supply &amp; GSOP</td> <td>X</td> </tr> <tr> <td>11. Security Deposit / Interest</td> <td>X</td> <td>12. Shifting of Service Connection &amp; equipments</td> <td>X</td> </tr> <tr> <td>13. Transfer of Consumer Ownership</td> <td>X</td> <td>14. Voltage Fluctuations</td> <td>X</td> </tr> <tr> <td colspan="4">15. Others (Specify) -X</td> </tr> </table>				1. Agreement/Termination	X	2. Billing Disputes	✓	3. Classification/Reclassification of Consumers	X	4. Contract Demand Connected Load	X	5. Disconnection / Reconnection of Supply	X	6. Installation of Equipment & apparatus of Consumer	X	7. Interruptions	X	8. Metering	X	9. New Connection	X	10. Quality of Supply & GSOP	X	11. Security Deposit / Interest	X	12. Shifting of Service Connection & equipments	X	13. Transfer of Consumer Ownership	X	14. Voltage Fluctuations	X	15. Others (Specify) -X			
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6	Section(s) of Electricity Act, 2003 involved																																				
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8	Date(s) of Hearing	17.03.2025																																			
9	Date of Order	25.03.2025																																			
10	Order in favour of	Complainant	Respondent	Others																																	
11	Details of Compensation awarded, if any.	NIL																																			

Place of Camp: SDO Office, Rengali, TPWODL, Sambalpur.

Appeared

For the Complainant- Brajalal Nayak

For the Respondent - SDO(Elect.) Rengali, TPWODL, Sambalpur.



**GRF Case No- BRL/118/2025**

(1) Brajalal Nayak  
At/Po-Jharmunda, Rengali,  
Dist- Sambalpur-768212  
Consumer No.-4163-3532-0050

**COMPLAINANT**

**VRS**

(1) SDO(Elect.) Rengali, TPWODL, Sambalpur

**P OPPOSITE PARTY**

**GIST OF THE CASE**

The Complainant has filed the petition in the name of Brajalal Nayak bearing Consumer No **4163-3532-0050** under SEED, TPWODL, Sambalpur has objected about abnormal excess bill charged but could not emphatically mention the period of billing dispute.

Hence, the Complainant prayed before the Forum to consider the case for revision/rectification.

**SUBMISSION OF OPPOSITE PARTY**

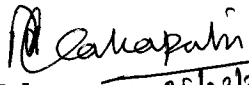
The Opposite Party has not submitted any relevant documents in this case.

**OBSERVATION**

The case is pursued with all documents available in records (FG data base and Samadhan App) and merit of the case. On examining the case in details, the Forum observed that the complainant is a LT-Dom consumer having CD 0.70kw with initial date of p/s 01.01.1990 as seen from the FG data base/ Samadhan App. The complainant has raised objection as mentioned in gist of the case. After hearing from both parties, it is observed that there was a bill revision on 15.02.2025 and Rs 9849.94/- has been debited(added) to the consumer account for defective period assessment from Nov'2021 to Oct'2023. Provisional bills were served to the complainant from Nov'2021 to Oct'2023 with meter sl. no."LW625178" which was defective with the reading of 927kwh throughout. During Nov'2023, a new meter sl.no."TWSP51072050" was installed and the above provisional bill has been revised as per the average of six months reading in the newly installed meter no. "TWSP51072050" as per clause 155 of OERC Distribution (Conditions of Supply) Code,2019. The bill so charged is found to be genuine and there is no merit in the petition filed.

*Hence, the instant case petition is hereby dismissed.*

*Accordingly, the case is disposed of.*

  
(B. Mahapatra) 25/03/25

(Co-Opted Member)  
Co-opted Member

Grievance Redressal Forum  
TPWODL, Burla - 768017

  
(Sovan Tripathy) 25/3/2025

Member (Finance)  
Member

Grievance Redressal Forum  
TPWODL, Burla - 768017

  
(A.K. Satpathy)

President  
President

Grievance Redressal Forum  
TPWODL, Burla - 768017

**Copy to: - (1) Brajalal Nayak, At/Po-Jharmunda, Rengali, Dist- Sambalpur.**

**(2) Sub-Divisional Officer (Elect.) Rengali, SEED, TPWODL with the direction to serve one copy of the order to the Complainant/Consumer.**

**(3) Executive Engineer (Elect.), SEED, TPWODL, Sambalpur.**

**(4) The Chief Legal-cum-Nodal Officer, TPWODL, Burla for information.**

"If the complainant is aggrieved by this order of the Grievance Redressal Forum, he/she is at liberty to make representation to the Ombudsman II, Qrs. No.3R-2(S), GRIDCO Colony, P.O:Bhoinagar, Bhubaneswar-751022 (Tel No. 0674-2543825 and Fax No. 0674-2546264) within 30 days from the date of this order of the Grievance Redressal Forum."

This Order can be accessed at TPWODL Website → tpwesternodisha.com → Customer zone → Grievance Redressal Forum → BURLA (Case No BRL/118/2025)